

University of Hertfordshire Assistance Dog Risk Assessment

To support an assistance dog and their owner to have a valuable experience at the University of Hertfordshire please complete this brief risk assessment to ensure the needs of both the assistance dog and owner have been considered.

Where possible visit all spaces the owner and dog are likely to visit on campus to include reception areas, food outlets, toilets, office spaces, information points/areas.

Identify any challenges or risks and ensure they are documented well. Make an action plan of any mitigation or adaptations required and who will hold responsibility.

For comfort and to provide appropriate working conditions for the dog:

Appropriate breaks for the dog

Appropriate toileting area for the dog

Is the owner able to clean up after the dog, if not who can and how can the owner notify the right person

Owner Details

Name:		UH ID Number:	
School/Department:			
Manager:			

Assistance Dog Details

Dog name		Accredited by ADUK	Yes or No
Sex		Accredited organisation	
Breed			

Risk Assessment

The risk assessment sets out the common risks and provides examples of control measures – please ensure that you adapt it to reflect the assistance dogs work, the locations and context, adding additional risks as required.

Risk	Who is affected or at risk	Risk Rating (Low, Medium or High)	Action or control measures	Person responsible
Dog waste (urine, faeces or vomit)	Students or staff		<ul style="list-style-type: none"> • Designated area for the assistance dog to use is provided. • The designated area will be disinfected regularly as required. • To clear up urine, faeces or vomit promptly and dispose of this safely 	University of Hertfordshire Assistance dog owners, consistent with reasonable capacity. In the unlikely event that the dog does foul outside of these designated areas, the owner must immediately report this to the Estates and Facilities helpdesk who will make arrangements for the area to be cleaned
Allergic reactions	Student, staff or public		<ul style="list-style-type: none"> • Students, staff or the public should not interact with the dog when it is working. • Those who choose to interact with the dog (when not working) interact at their own risk: those with allergies will make their own choice on whether or not to participate. • Cleaning of the premises after the presence of an assistance dog 	Note relevant details and mitigations required
Transmission of disease			<ul style="list-style-type: none"> • In addition to regular health checks, and vaccinations the dog should be treated for fleas, ticks and worms. 	Owner (insert name)

Annex 1 to UPR HS05 Appendix 1 V09.0

			<ul style="list-style-type: none"> • Assistance dogs will be regularly groomed. • Cleaning of the premises after the presence of an assistance dog 	<p>Owner (insert name)</p> <p>UH</p>
Zoophobia			<ul style="list-style-type: none"> • Assistance dog to remain with the owner at all times they should not interact with others unless part of their role. • 	Owner
Overexcited behaviour			<ul style="list-style-type: none"> • All dogs will be in the care of a responsible handler and will not be allowed to roam freely about the building. • The owner will have full control over the dog and their behaviour 	Owner
Aggressive behaviour			<ul style="list-style-type: none"> • Assistance dogs are trained meticulously and therefore the likelihood of this occurring is slim. • Assistance dogs will have regular breaks to ensure they are not stressed or worked up, limiting the likelihood of such an event. • The breed of assistance dogs are chosen to have a calm and friendly temperament in nature and therefore it limits the likelihood of 	<p>Please see UPR HS05 Appendix 1 for process for managing concerning behaviours.</p> <p>Owner in conjunction with Assistance Dog provider and University</p>

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			them being aggressive in any way.	
Damage to University property			<ul style="list-style-type: none"> • Assistance dogs have been taught not to chew or bite objects other than their own toys. • Regular breaks for the dog ensures that they are not bored and likely to cause damage. • Safe area is provided for the dog to have downtime. • Dogs to remain under the owner's control at all times. 	Owner
Dog safety and wellbeing			<ul style="list-style-type: none"> • Premises are inspected to ensure that they are a safe environment for assistance dogs and owners. • Adequate space is provided in order to give the dogs enough space to stretch and lye down. • Dogs have access to fresh water. 	UH and Owner
Evacuation			<ul style="list-style-type: none"> • Emergency routes are kept clear • PEEP in place 	UH and Owner

Any other considerations				
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Completion Details

Completed on behalf of University of Hertfordshire by:

Name:		:	
Job Title			
School/Department:			
Signature:		Date:	

Assistance Dog Owner Agreement

Name:		:	
Job Title			
School/Department:			
Signature:		Date:	

Review Date

Unless otherwise indicated this risk assessment will be reviewed on: _____