

Parking and Traffic Management

UPR ET01 version 11.0

Policies superseded by this document

This document replaces version 10.0 of UPR ET01, with effect from 1 September 2024.

Summary of significant changes to the previous version

This document has been amended to reflect changes in the parking system.

Glossary

A glossary of approved University terminology can be found in [UPR GV08](#).

Table of contents

1	Introduction	2
1.7	Registration of vehicles	3
1.8	Criteria governing permission to park a vehicle on University premises.....	3
1.9	Permission to park a vehicle.....	3
2	Definitions	4
2.1	Automated Parking Payment System (APPS)	4
2.2	'member of staff':.....	4
2.3	Parking Permit.....	4
3	Instructions to managers	4
4	General parking and traffic regulations	4
4.1	General regulations	4
4.1.10	Nuisance	6
4.1.11	Servicing and repair of vehicles.....	6
4.1.12	Leaving vehicles on University premises	6
4.1.13	Charges and refunds.....	7
4.1.14	Times when the APPS to park scheme operates.....	7
4.1.15	Students.....	7
4.1.16	Members of staff visiting other campuses and sites.....	8
4.1.17	Visitors	8
4.1.18	Contractors – temporary authority to park.....	8
4.1.19	Hertfordshire Sports Village.....	8

4.1.20	Occupants/tenants of University premises.....	8
4.1.21	Motorcycles and bicycles.....	9
5	Sanctions and penalties	9
5.2	Parking Charge Notices.....	9
5.2.2	Failure to pay a Parking Charge Notice by the agreed deadline	9
6	College Lane Campus - additional local parking regulations.....	9
6.1	Students resident on the College Lane Campus.....	9
6.2	Payment of parking fees.....	10
6.2.1	All areas other than car parks adjacent to student residential accommodation	10
6.3	Weekends, Public Holidays and University Closure Days.....	10
7	De Havilland Campus.....	11
7.1	Resident Students	11
7.1.1	Resident Students with a disability	11
7.2	Payment of parking fees.....	11
7.3	Weekends, Public Holidays, University Closure Days	11
8	Maclaurin building-additional local parking regulations	12
8.1	Restrictions	12
8.1.1	MacLaurin Building - visitors' car park	12
8.1.2	MacLaurin Building - staff car park	12
9	Park and ride car park, Angerland Common.....	12

1 Introduction

- 1.1 Although the University will make reasonable efforts to provide appropriate facilities, amenities, and services, it should be noted that such provision may be affected by conditions beyond the University's control which prevail from time-to-time. In such circumstances, the University cannot accept responsibility for a level of service which may be less comprehensive than that which is normally provided.
- 1.2 Members of staff and students are required to comply with the University's regulations of which this document forms part. The University reserves the right to take disciplinary action where it is believed that these regulations have been breached.
- 1.3 Vehicle owners, keepers or drivers park their vehicles on premises owned or occupied by the University entirely at their own risk. In the absence of any negligence by the University which causes death or personal injury, the University of Hertfordshire does not accept liability for any loss or damage to vehicles (and/or to the contents of vehicles).

- 1.4 These regulations are effective from 1 September 2024.
- 1.5 The University's parking policy and regulations are managed by the University Security Team. The day-to-day operation and enforcement of the parking policy and regulations is conducted under contract by an authorised parking contractor and the contractor's parking attendants.
- 1.6 Campus, or site-specific information may be found elsewhere in this document as follows:
 - a College Lane Campus (excluding Meridian House) (section 6, refers).
 - b de Havilland Campus (section 7, refers).
 - c MacLaurin Building (section 8, refers).
 - d Park and Ride car park, Angerland Common (section 9, refers).

1.7 Registration of vehicles

- 1.7.1 On-Campus parking is monitored using Automatic Number Plate Recognition (**ANPR**). Members of staff or students wishing to park any vehicle on Campus during the times specified elsewhere in these regulations must register the required information concerning their vehicle details on the Automated Parking Payment System (**APPS**) in accordance with the instructions issued from time-to-time by University management.
- 1.7.2 ANPR and the Automated Parking Payment System (APPS) is used to control and manage the parking of vehicles on University premises.

1.8 Criteria governing permission to park a vehicle on University premises

These criteria are determined from time-to-time by University management and will be applied by a combination of ANPR, APPS and patrolling parking officers to determine whether a member of staff or a student, is eligible to park a vehicle on University premises.

1.9 Permission to park a vehicle

- 1.9.1 Where a member of staff or student, meets the relevant criteria governing permission to park a vehicle on University premises (section 4.1.15, refers), the member of staff or student will be authorised to register their vehicle onto the APPS in order to pay the correct tariff.
- 1.9.2 Vehicles parking in staff designated car parks (Blue) are required to display either a valid Staff Parking Permit, an in date, and valid mobility 'Blue Badge', or a Student Extenuating Circumstances (EC) Permit at all times.
- 1.9.3 Permission to park is conditional on the member of staff or student at all times observing the regulations in this document (UPR ET01), localised 'parking' signage and paying the correct fee (Via the APPS) and determined from time-to-time by University management.
- 1.9.4 Information setting out the procedures for registering for the APPS is available on Herts Hub, (for staff) and Ask Herts (for students).

2 Definitions

For the purposes of these regulations the following definitions will apply:

2.1 Automated Parking Payment System (APPS)

a term used generically in these regulations to signify the payment method to park a vehicle registered under the scheme, on University premises subject to fulfilment of any conditions associated with that permission.

2.2 'member of staff':

a person who holds a current contract of employment with the University, or who holds a valid and in date UH Membership (ID card) (Short term contractors do not fall within the scope of this definition and should refer to section 4.1.19).

2.3 Parking Permit

A Parking Permit that is to be displayed at all times if the vehicle wishes to park in a 'staff' designated (Blue) car park. A Parking Permit is not required when parking in other car parks such as Student Car Park E, Multi Storey Car Park, or the University Park & Ride.

3 Instructions to managers

Deans of School/Heads of Strategic Business Units (**SBU**s) and other managers must ensure that members of staff and students for whom they are responsible are conversant with the regulations and procedures set out in this document; with any relevant local parking regulations and with any instructions that may be issued from time-to-time by University management. They must also ensure that visitors to areas for which they are responsible have been advised of them.

4 General parking and traffic regulations

4.1 General regulations

- 4.1.1 The parking and traffic regulations set out in this section (4) apply on all premises owned or occupied by the University of Hertfordshire and apply as appropriate, to all road users, including motorists, cyclists, motorcyclists, the drivers of farm vehicles and other conveyances and to horse riders. The regulations may be supplemented from time-to-time by parking regulations which apply locally on individual University Campuses and sites (sections 6, 7, 8 and 9, refer) and/or by instructions issued from time-to-time by University management.
- 4.1.2 Vehicle access to premises owned or leased by the University is strictly limited, in accordance with the provisions of University regulations, to staff, students, bona fide visitors and legitimate users of University facilities such as the clients of the University's subsidiary companies, their clients and members and clients of *the* Hertfordshire Sports Village.
- 4.1.3 Members of staff and students who wish to park a vehicle on University premises, including 'Blue Badge' holders, during the times specified elsewhere in these regulations (UPR ET01) are required to register the vehicle on the APPS (motorcycles, section 4.1.13 refers), and once registered:

- a at all times to comply with the regulations in this document (UPR ET01).
- b to abide by any localised parking signage.
- c to follow the directions of the university parking team as required.
- d to pay the correct fee determined from time-to-time by University management.
- e to display a Parking Permit if parking in a staff (Blue) car park, or Student EC car park.

The only exception to this regulation (4.1.3) is where a member of staff or student who cannot register their vehicle, opts to use the park and ride scheme.

4.1.4 The speed limit on all Campuses and sites is **10** mph unless otherwise specified.

4.1.5 Traffic flows and directional signs must be observed at all times.

4.1.6 Parking by staff, students and visitors is prohibited as follows:

- a in parking spaces reserved for the vehicles of disabled people unless approved (on grounds of disability) or where they hold a valid Blue Badge - on payment of the correct tariff-, and registered via the APPS.
- b in named 'visitors' spaces without approval.
- c in any other spaces that have been reserved by the University.
- d where it will prevent disabled people from using special access routes.
- e on double yellow lines or within hatched areas.
- f where it will impede normal traffic flow, particularly areas where access is required by emergency vehicles.
- g parking outside of a marked bay.
- h on any grassed area, grass/flower verge, or pedestrian walkway.
- i in any area marked with hatching unless it is designated as a 'setting down' or delivery point, in which case the waiting time is restricted to **15/30** minutes as locally directed.
- j where the relevant daily charge has not been paid.
- k when parking in a 'staff' (Blue) car park and NOT displaying a valid Parking Permit.

4.1.7 Students are prohibited from parking in staff (**BLUE**) car parks unless they have received permission to do so on authorisation to hold an extenuating circumstances parking permit, or they hold a valid 'Blue Badge' and are parked in a mobility bay and clearly displaying their 'Blue Badge' and are registered on the APPS.

4.1.8 Staff are permitted to park in any staff (**BLUE**) car park if displaying a Parking Permit and/or in any student (**GREEN**) car park on any Campus, provided that they have registered on the APPS and comply with the regulations set out in section 4.1.3.

4.1.9 Unless resident in the area concerned, staff and students are strongly advised against parking vehicles in residential streets within Hatfield and should note that where complaints are received, the University may consider that the institution has been brought into disrepute and may take disciplinary action against the individual concerned.

4.1.10 Nuisance

- a Permission to park a vehicle on University premises is given on condition that the vehicle does not, in any way constitute a nuisance. Where a vehicle causes a persistent nuisance, the University reserves the right to withdraw permission for the vehicle to be left on University premises.
- b Where a vehicle is fitted with an alarm, it is the driver's responsibility to ensure that the alarm is not faulty, and that the vehicle's electrical system is not faulty such that it will cause a false alarm.
- c Where the University has withdrawn permission for a vehicle to be parked on its premises on grounds of nuisance caused by a faulty vehicle alarm, the owner will be required to provide proof that the fault has been rectified prior to the University agreeing that the vehicle may again be parked on University premises.

4.1.11 Servicing and repair of vehicles

The routine repair or servicing of vehicles on property owned or occupied by the University is strictly prohibited unless it is an emergency repair being carried out by a recognised emergency breakdown service (for example, the AA, RAC or Windscreen Repair). In these circumstances, the Control Room (**1010**) must be notified prior to the arrival of the breakdown service. Control Room staff will, where necessary, brief local Security staff. Under no circumstances should oil or other vehicle waste be disposed of on University premises.

4.1.12 Leaving vehicles on University premises

The conditions under which vehicles may be left on University premises are set out in UPR HS05 'Security and Public Access'. At the time of approval of this policy (UPR ET01), section 5 of UPR HS05, 'Security and Public Access' stated as follows:

- “5.1 Members of staff and students who wish to leave a vehicle unattended on University premises overnight, or during the weekend, on a public holiday or on a University statutory holiday, may do so only with the prior approval of the Director of Estates (or nominee).
- 5.2 The University of Hertfordshire does not accept liability for any loss or damage to vehicles parked on University premises and the granting of permission by the Director of Estates (or nominee) (5.1 above refers) does not constitute any admission of liability by the University.

- 5.3 In granting permission, the Director of Estates (or nominee) may stipulate where on University premises the vehicle must be parked. It should be noted that permission will be conditional on this and any other conditions which may be imposed by the Director of Estates (or nominee) being met by the member of staff or student.
- 5.4 A vehicle may be left on University premises only where this will not, at any time, constitute a breach of the University's parking and traffic regulations and procedures as set out in UPR ET01.
- 5.5 A vehicle may be left on University premises for no more than five (5) consecutive days. Any exception to this regulation will require the prior approval of the Secretary and Registrar (or nominee). Such permission will be conditional on the member of staff meeting any conditions which the Secretary and Registrar (or nominee) may impose."

4.1.13 Charges and refunds

- a The University reserves the right to make a charge for car parking. These charges will be determined annually by University management. It should be noted that the relevant charge determined from time-to-time by University management must be paid in full via the APPS.
- b Motorcycle users need to register their vehicle with the University Parking Team, by emailing their vehicle details to parking@herts.ac.uk. There is currently no charge to park a motorcycle.
- c Motorcycle uses are not permitted to park their motorbikes in bays designated for cars
- d Disciplinary action may be taken in cases where staff and students seek to avoid payment of parking fees.

4.1.14 Times when the APPS to park scheme operates

- a This document (UPR ET01) specifies the times at which the APPS will charge and operates on the University's various Campuses and sites.
- b No vehicle should be parked on University premises unless it has been registered on the APPS (motorcycles, section 4.1.13 refers), the relevant Parking Permit has been obtained (if required) and the relevant charge determined from time-to-time by University management, has been paid in full.
- c It should be noted that the ANPR/Permit system operates throughout the year and that even where a parking fee is not charged, the parking regulations set out in this document (UPR ET01) will still be applied.

4.1.15 Students

Where students who are not Blue Badge holders are eligible to park, the permission given will specify where the vehicle is authorised to park [either on the de Havilland Campus or on the College Lane Campus]. An authorised student will be entitled to register on the APPS and use the Auto Pay (Pay as you use) option to park only on the Campus/car parks specified.

4.1.16 Members of staff visiting other campuses and sites

Members of staff who are registered on the APPS are entitled to use the staff car parks on any Campus or site that they are visiting.

4.1.17 Visitors

- a Schools and other SBUs may apply to reserve a named visitor bay to a maximum of 5 spaces in advance by email to Main Reception at the College Lane Campus or where a space is required for a visitor to another Campus or site, to the relevant Reception desk (including MacLaurin Building).
- b Group reservations (over 5) must be booked in advance with the University parking team: parking@herts.ac.uk
- c Visitors will be required to pay the correct tariff for the duration of their visit, and must register their vehicle on the APPS auto pay (pay as you use option).

4.1.18 Contractors – temporary authority to park

- a Authorisation for the Staff/Student to use the APPS (pay as you use) may be issued to individuals who are not members of staff (for example, contractors,) who have legitimate business on a Campus or site for a period exceeding one (1) working day but for not more than **20** working days.
- b This authorisation is issued, as appropriate, at the discretion of the following members of staff:
 - Director of Estates, or
 - Assistant Director (Campus Services), or
 - Head of Security and Resilience, or
 - Security Services & Contracts Manager.
- c Those authorised are required to register on the APPS and pay in full any relevant charges determined from time-to-time by University management.
- d Contractors, the following criteria should be applied:
 - Temporary authorisation may be approved for the term of a contractor's period of the work, for a period of up to **20** working days.

4.1.19 Hertfordshire Sports Village

The Hertfordshire Sports Village is not permitted to authorise their clients who are members of staff or students of the University unless they are attending an event/conference.

4.1.20 Occupants/tenants of University premises

The parking entitlements of organisations and individuals leasing University premises will be as specified by the University at its absolute discretion.

4.1.21 Motorcycles and bicycles

- a Throughout the year, members of staff and students may park motorcycles on University Campuses and sites free of charge, provided that they are registered with parking@herts.ac.uk (4.1.13 (b) refers) and are parked in accordance with University regulations and in defined motorcycle bays.
- b Throughout the year, members of staff and students may park bicycles on University Campuses and sites free of charge, provided that they are parked in accordance with University regulations and in the bicycle, areas provided.
- c Where motorcycles are parked in breach of the regulations in this document (UPR ET01), the University will require owners to pay Parking Charge Notices in accordance with the schedule set out in section 5.
- d Motorcycles are not permitted to park in bays that are designated for car use, in cycle shelters or on pedestrian walkways.

5 Sanctions and penalties

5.1 Persons who disregard any of the University's general parking and traffic regulations or localised parking regulations, including instructions from the authorised Security/Parking Officers, or any instructions issued by University management may be issued with a Parking Charge Notice and liable to pay the associated charge.

5.2 Parking Charge Notices

5.2.1 Parking Charge Notices may be issued for failing to pay the correct tariff or for failure to comply with parking regulations as detailed in 5.1, please refer to localised signage for current charges.

The University may take disciplinary action for repeat offences.

5.2.2 Failure to pay a Parking Charge Notice by the agreed deadline.

The parking contractor will take any and all, necessary legal action to recover unpaid charges.

6 College Lane Campus - additional local parking regulations

6.1 Students resident on the College Lane Campus

6.1.1 Residential students who live in University accommodation on the College Lane Campus are eligible to purchase a residents' parking permit that is valid only in the residential areas. Please refer to 'ask herts' <https://ask.herts.ac.uk/> for further information.

- 6.1.2 Resident students are not permitted to bring vehicles onto the teaching Campus unless they hold a valid Blue Badge and pay the correct daily tariff via the APPS.
- 6.1.3 Members of staff are not permitted to park in student residential car parks located at the College Lane Campus.
- 6.1.4 Students who do not reside in student accommodation at the College Lane Campus are not permitted to park in student residential car parks located at the College Lane Campus without authorisation.

6.2 Payment of parking fees

- 6.2.1 All areas other than car parks adjacent to student residential accommodation

Parking restrictions are in force Monday to Friday 07:00 – 19:00 and are subject to charges (excluding weekends, public holidays and University staff holidays as defined in the University Calendar).

Staff vehicles	Students' vehicles (Auto Pay)	Visitors' vehicles (Auto Pay)	Contractors' vehicles
<p>must:</p> <p>Register on the APPS system and select required option, either season ticket or Auto Pay (inclusive of 'Blue Badge' holders)</p> <p>Staff wishing to park in 'Staff' (Blue) car parks must display a valid Parking Permit</p>	<p>must:</p> <p>other than in car parks E, M or P&R (section 4.1.3, refers) be registered for Extenuating Circumstances via the Ask Herts Hub and then register on the APPS for the auto pay option</p> <p>An EC permit must be displayed in all other car parks</p>	<p>must:</p> <p>be pre-registered on the APPPS and register for the Auto Pay option</p> <p>And</p> <p>Visitors should not park in any Blue Zone (Staff) car park unless pre-arranged with parking@herts.ac.uk</p>	<p>must:</p> <p>section 4.1.19, refers</p>

6.3 Weekends, Public Holidays and University Closure Days

During weekends, public holidays, and university closure days, as stipulated in the University Calendar, parking tariffs and restrictions may be temporally lifted.

7 De Havilland Campus

7.1 Resident Students

Other than at the beginning and end of the academic year when, under supervision, students are permitted to bring vehicles into the residential area of the de Havilland Campus for loading and unloading, students are expressly forbidden from bringing cars to the de Havilland Campus and from parking in adjoining residential areas.

7.1.1 De Havilland Resident Students with a disability

Resident students on the de Havilland campus who hold a valid Blue Badge will be allowed to park on campus but must arrange this with Housing Services. Under exceptional circumstances students with temporary medical conditions affecting their mobility may be allowed to park.

7.2 Payment of parking fees

7.2.1 Parking restrictions are in force Monday to Friday 07:00 – 19:00 and are subject to charges (excluding weekends, public holidays and University staff holidays as defined in the University Calendar)

Staff vehicles must:	Students' vehicles (Auto Pay) must:	Visitors' vehicles (Auto Pay) must:	Contractors' vehicles must:
Register on the APPS system and select required option, either season ticket or Auto Pay (inclusive of 'Blue Badge' holders) Staff wishing to park in 'Staff' (Blue) car parks must display a valid Parking Permit	be registered for Extenuating Circumstances via the Ask Herts Hub and then register on the APPS for the Auto Pay option	be pre-registered on the APPPS and register for the Auto Pay option	section 4.1.19, refers

7.3 Weekends, Public Holidays, University Closure Days

During weekends, public holidays, and university closure days, as stipulated in the University Calendar, parking tariffs and restrictions may be temporarily lifted.

8 MacLaurin building-additional local parking regulations

8.1 Restrictions

8.1.1 MacLaurin Building - visitors' car park

- i The car park immediately in front of the MacLaurin Building is reserved for visitors and authorised users (including Governors, designated officers of the Board of Governors and named senior officers of the University).
- ii Visitors will be required to pay the correct tariff for the duration of their stay.
- iii UH staff members from other campuses who need to visit the MacLaurin Building may pre-book a visitor's space with the MacLaurin Reception desk.
- iv Where no spaces are available at the MacLaurin Building, visitors/staff may leave their vehicles at the de Havilland Campus in accordance with the regulations which apply there.

8.1.2 MacLaurin Building - staff car park

- i The main MacLaurin staff car park may be used by any UH members of staff, all vehicles should display a Parking Permit.
- ii Where no spaces are available at the MacLaurin main car park, staff may leave their vehicles at the de Havilland Campus in accordance with the regulations which apply there or (spaces permitting) or use the MacLaurin Building visitor car park with the pre-agreement of the MacLaurin Reception desk.

9 Park and ride car park, Angerland Common

9.1 Members of staff and students do not need to register with APPS when parking vehicles at the Angerland Common Park and Ride car park but should note that they may be required to show their University Identity Cards.

9.2 Staff and students starting their bus journey at the Park and Ride car park will be required to pay a Bus fare. No charge is made for the inter-Campus bus service between the College Lane and de Havilland Campuses or return to the Park and Ride facility. Multiple journeys may be made on receipt of a ticket.

Sharon Harrison-Barker
Secretary and Registrar
Signed: **1 August 2024**

Alternative format

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